



P. Nikiforos Diamandouros
European Ombudsman

Mr Patrick Swords
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Complaint 2587/2009/JF

Dear Mr Swords,

I refer to the above-mentioned complaint, which you submitted to the European Ombudsman on 18 October 2009. On 16 January 2011, you sent me your observations on the reply provided by the Commission to my request for further information. On 28 January and 12 March 2011, you submitted further information relating to your complaint. Given the time that had elapsed since you last wrote to me, on 25 May 2011, I gave you an update on the handling of your complaint and explained that I would inform you of the next steps relating to the above inquiry as soon as possible and, in any event, before the end of August 2011. On 15 July 2011, you submitted further information relating to your complaint.

I regret that it has still not yet been possible to complete my examination of the case. Please be assured, however, that every effort is being made in order to complete the necessary analysis as soon as possible.

I will inform you of the next steps relating to the above inquiry as soon as possible and, in any event, before the end of October 2011.

Yours sincerely,

P. Nikiforos Diamandouros